

## SHERFORD CONSORTIUM, ESTATE MANAGEMENT UPDATE AUGUST 2026



Dear member of the Sherford community,

As Sherford continues to grow, we keep the way the town is managed under regular review, to make sure residents receive the best possible service.

Following this review, Sherford Estate Management Company has appointed Trinity Estates as the new Managing Agent for the communal estate and public open spaces at Sherford, replacing FirstPort in this role.

Trinity Estates will take over responsibility for the upkeep, maintenance and insurance of these shared areas on the 22nd August 2026. Trinity Estates will set, collect and allocate the estate service charge going forward.

Trinity Estates is a community-minded organisation with a hands-on, on-the-ground approach. Your initial onsite contact will be Michelle Ashley, Senior Estates and Property Manager, who brings 13 years' experience in property management. Michelle will be supported by Trinity Estates' Head Office and New Schemes teams to ensure a smooth handover.

As Sherford continues to grow, Trinity Estates will appoint a dedicated Community Development Manager as the main day-to-day point of contact for the town, working closely with residents, the Sherford Consortium, and other local partners.

What this means for you:

- The estate management of communal areas and public open spaces – that have been handed over by the Sherford Consortium – will now be carried out by Trinity Estates for all residents. Trinity Estates will also take on responsibility for estate management on future phases of development at Sherford
- Trinity Estates will invoice and collect residents' contributions to the Sherford Community Land Trust, which you can find out about at [www.sherfordtrust.org.uk](http://www.sherfordtrust.org.uk)
- Parcel-specific management – covering the shared spaces within your immediate residential parcel – depends on where your home is. For some residents, Trinity Estates will now manage both the estate and your parcel. However, if you are currently with FirstPort or Gateway, they will continue as your parcel managing agent.

You will hear directly from Trinity Estates in the coming weeks. They will send welcome letters to introduce themselves, their team and their service, provide contact information, and explain in more detail how they will act in the best interests of Sherford.

We are confident that this change is the right move for Sherford, and that Trinity Estates will do an excellent job for the growing town and its community. If you have any questions in the meantime, please head to [www.sherford.uk](http://www.sherford.uk) or email [info@sherford.uk](mailto:info@sherford.uk)

Yours sincerely,  
The Sherford Consortium